## <u>Challengers</u>

# JOB DESCRIPTION: PLAY AND YOUTH LEADER

## **General Description**

To oversee the efficient day-to-day management of Challengers' schemes – ensuring the delivery of high quality and creative leisure activities for children and young people. To deliver schemes and conduct yourself in accordance with Challengers' Policies and Procedures.

## Responsibility

You are responsible to the Challengers Operations Managers, Head of Service and ultimately to the Chief Executive Officer.

## Liaise With

Operations Team, Administrative Team, Fundraising Team, Finance Team, Chief Executive Officer and health/social service/education professionals as appropriate.

## Duties and Functions of Play and Youth Leader

What the job involves

**ACTIVITIES** & **ENVIRONMENT** – Children need and deserve a varied and high quality play and leisure programme. The Leader is responsible for researching and inspiring fun and creative activities that excite and 'wow' children. The Leader will identify toys and equipment to facilitate activities. It is the Leader's responsibility to provide and maintain a physical environment that is cared for, respected and valued by children, staff and visitors. An efficient and well cared for environment will allow staff to deliver effective play and youth work.

**STAFF** – The Leader has an important role in supporting a team of staff who are often young themselves. The Leader is responsible for the day-to-day supervision and oversight of staff at Challengers.

**CHILDREN** – Children and young people at Challengers should feel welcome, safe and that they 'belong'. The Leader will support a staff team to provide a supportive environment where children feel confident, happy and able to challenge their limits. Challengers should be a place that children and their families want to return to.

#### Children

- 1. To be a champion and advocate of positive play, youth and leisure for disabled children and young people.
- 2. Liaise on a regular basis with the line manager and/or the Head of Service regarding any issue where you require support to provide a service to children and young people at Challengers.
- 3. To be responsible for and to support staff to protect children from harm. The Leader is responsible for reporting any concern about a child's welfare or safety in accordance with



Challengers Safeguarding Policy and Procedures and local authority procedures for protecting children from harm.

- 4. Ensure that children's information is up-to-date and disseminated to staff appropriately at team meetings and 'on the ground' to support of staff.
- 5. To supervise all aspects of the on-the-day care of children and young people (including administration of medication) who attend Challengers schemes while positively encouraging and supporting children to fully realise their abilities in a fun and happy environment.

#### Environment, Venue, Site and Property Maintenance

- 1. Responsibility for the day-to-day maintenance of the fabric and security of buildings and sites used by Challengers.
- To support staff teams day-to-day to maintain a clean, tidy, secure site and environment – treating all buildings, structures, toys and equipment used by children with respect and care.
- 3. Responsible for supporting the staff teams to comply with the Health and Safety at Work Act (see Challengers Health and Safety Policy and Procedure) including Fire Drills for each site.
- 4. Conduct and oversee use of scheme/site checklists, day-to-day inspections and maintenance routines for toys, equipment, sites and buildings.
- 5. All damaged or dangerous equipment or facilities should be reported to the Leader's line manager and/or the Head of Service.

#### Staff

- 1. To be a role model for excellent play and youth work to all staff and to provide ongoing support and encouragement to the staff team in an appropriate manner.
- 2. To inform the line manager and/or Challengers Human Resources Manager of any *complex* staff support issues.
- 3. Identify training needs of staff and to liaise with Operations Managers and Training Manager to deliver appropriate training and induction to staff.
- 4. Attend regular internal and external training to develop skills, competence and approach to role.
- 5. To be responsible for a rota that ensures an appropriate number of staff, of sufficient experienced and competence to deliver activities and provide care for children and young people attending. To report to Operations Managers as soon as there is concern about the rota.
- 6. Day-today monitoring staff hours, holidays and sickness ensuring that staff time sheets are kept accurately and up-to-date and prepared for the Finance Officer's payroll.
- 7. To motivate, guide and encourage staff and facilitate effective working relationships between staff members (deputies, workers, student placements and maintenance



people).

8. Chair the *briefing* (morning), *debrief* (afternoon) and any other Team Meetings at which you will discuss any issues arising at the scheme, allocate the workload and disseminate relevant information needed for the effective and efficient delivery of care and activities for that day or coming period.

#### Activities

- 1. To be responsible for the effective day-to-day liaison and working relationship between the play or youth setting, children, young people and their parents. As necessary to develop a working relationship with teachers, schools and other organisations in the locality.
- 2. To be responsible for the delivery on-the-day of creative and stimulating projects and activities for the children that represents Good Practice and in consultation with children, families, schools and other agencies/organisations.
- 3. To ensure that holiday programmes, including projects, outings, entertainments, artists, workshops and residential trips are planned with the Operations Managers and properly executed within an agreed budget.

#### Management and Administration

- 1. To assist, as required, the Head Of Service and any Administrative support staff to maintain records of attendance, income, expenditure (including petty cash) and general correspondence.
- 2. To contribute to the effective liaison and working arrangements between the Challengers schemes, children, their families, schools, local authority departments, other centres and other organisations in the locality.
- 3. To report (in writing and in meetings as required) regularly to the line manager and/or the Head Of Service to ensure that she/he is aware of all significant developments and events at schemes for which you are responsible.
- 4. To represent Challengers at meetings with external agencies as appropriate.
- 5. When necessary order and source equipment that is 'fit for purpose' and within the budgets agreed with the Operations Manager/Head of Service.
- 6. To deliver schemes in accordance with Challengers systems, policies and procedures and to participate in and contribute to the development of Challengers schemes and systems.

#### Conduct

1. To conduct yourself and represent the Charity in a manner which reflects all the values and principles of *The Challengers Approach*. The Leader will be a 'champion' of *The Challengers Approach*.



2. To undertake such other duties as they become necessary. These may include help with fundraising activities and other events which promote the charity to the public.

### **Personal Specification**

Qualities, character, attitude and experience of Challengers staff

- 1. Able to demonstrate the skills necessary to motivate, encourage, organise, lead and supervise the staff team in a professional manner in an informal working environment.
- 2. Experience of leadership in a play or youth environment is desirable.
- 3. It is desirable that applicants have a Level 3 qualification in play, youth work or Early Years of relevant qualification.
- 4. Ability to perform basic administration duties authorising time sheets, completing forms and liaising with parents and the Play and Leisure Team.
- 5. Commitment to the development of high quality (interesting, fun and creative) play opportunities for disabled children. The ability to plan varied play and youth programmes and delegate work to other team members.
- 6. Experience of play or youth work. It is desirable that applicants have experience working with disabled children and young people.
- 7. An understanding and appreciation of the experience of disabled, young people and their families a practical appreciation of the barriers to inclusion that disabled children and their families experience.
- 8. An understanding of the importance of all children's need to play and how play and youth staff can support children and young people to do so.
- 9. Prepared to use skills you have these may include the arts, sport, gardening and computing.
- 10. Demonstrate a physical and emotional capacity for the enthusiasm and energy that children require of their playmates be prepared to be a playmate, support and/or facilitate a child or young person's inclusion in activities and provide physical care and supervision and get to know the children and young people who attend Challengers schemes.
- Prepared to attend training and to learn new skills with which to develop an understanding of good practice in play and leisure for disabled young people – including Child Protection, Disability Equality, First Aid and Good Playwork.
- 12. The ability to drive a Challengers vehicle/minibus is desirable.