

Challengers Supporter Promise

As a small charity we value all of our amazing supporters and the important contribution you make to Challengers.

We're committed to the highest standards in fundraising practice. We're a member of the Institute of Fundraising and the Fundraising Regulator and proud to operate to the Code of Fundraising Practice

When you make the decision to support us, we make this promise to you:

To be honest and transparent about where your money goes and why we ask for donations. We will show you what a difference you are making.

This means we will:

- ★ Share stories of the children and families you help, and the long-term difference you're making.
- ★ Use your donations in the best way possible. We rely upon the generosity of our supporters, and for every £1 we receive, 91p is spent on making sure children and young people have the best possible time and 9p is spent on raising the next £1.
- ★ Never put undue pressure on you to make a gift and if you do not wish to donate we will respect your decision.
- ★ Respect your privacy and protect your data. We'll never sell or share your details to any other organisation or charity for their use. We will never undertake cold calling or door to door fundraising campaigns.
- ★ Make it clear and easy for you to choose how you hear from us. If you ask us not to contact you we won't, unless it's a legal requirement. If you have a complaint or concern you can call our Head of Development, Duncan Wilbur, on 01483 230 060 or email duncanwilbur@disability-challengers.org.

